No. 740/2016

19 December 2016

**ACCRINGTON DELIVERY OFFICE – INDUSTRIAL ACTION**

Dear Colleagues,

Branches will wish to be aware that CWU members at Accrington Delivery Office took a second day of strike action on Saturday 17th December as a result of the failure of Royal Mail to implement a joint CWU/Royal Mail recommendation from a Flashpoint report published on 24th August relating to aggressive and bullying management of the office.

Last Saturday’s action followed a one day strike on Saturday 10th December and if the issue remains unresolved will be followed by further one day strikes on 23rd and 31st December.

The dispute raises a number of serious issues:

* **Disregard of the welfare of employees**. Royal Mail has abrogated its duty of care to employees by failure to address management behaviours far outside the standards the company says it expects from all employees.
* **Disregard of its agreements with CWU.** Royal Mailis acting in breach of the Agenda for Growth Agreement by failure amounting to refusal to implement a joint recommendation made through the Flashpoint Procedure – which is designed to avoid industrial action.
* **Disregard of its duty to customers.** 85 managers have been deployed in Accrington on the last two Saturdays to undertake the work of striking delivery staff but customer service was still disrupted by Royal Mail’s refusal to implement the agreed recommendation of the Flashpoint report.

I am sure Branches, Representatives and members will wish to send messages of support to members in Accrington who are standing up to bullying and harassment. In addition, members are facing loss of 4 days earnings over the holiday period.

Messages of support should be sent to:

Martin Berry, Branch Secretary,

East Lancs Amal Branch, Union Room,

Delivery Office, Bank Parade,

Burnley, Lancs. BB11 1DY

**Tel:** 07800 794221

**Email:** [cwueastlancsamal@gmail.com](mailto:cwueastlancsamal@gmail.com)

Donations should be sent clearly marked “**Accrington DO Dispute**” to the following account:

Bank:                              Unity Trust

Name of Account:           CWU North West Regional Fund

Acc No:                           [33954055](tel:33954055)

Sort Code:                      608301

All enquiries regarding the content of this LTB should be addressed to the PTCS Department, quoting reference 412.

Yours Sincerely,

RAY ELLIS

**ASSISTANT SECRETARY**